Frequently Asked Questions…

How can I enter the trash dumpster area?

To enter the Dumpster area, Waterwood residents will need an RFID tag. Home owners must be current on HOA dues or on a payment plan to have dumpster privileges. RFID tags may be obtained in the WIA office.
*Please note, Video is being recorded so anyone dumping non-household trash could be subject to fine and/or garbage privileges suspended. Please help your community and hold down costs by abiding by the posted rules.

How do I dispose of non-household items and yard debris?

Every Monday, the WIA maintenance crew will pick up bagged leaves, bundled sticks and small limbs curbside. PLEASE DO NOT PUT HOUSEHOLD TRASH WITH THE LEAVES. The bags are taken to the compost/debris site and opened.

Curbside large trash/non household pick up is the first Monday of each month. The WIA maintenance crew will pick up furniture, mattresses and other such non-hazardous materials.

THESE ITEMS MAY NOT BE THROWN AWAY IN THE DUMPSTER AREA. Contact the WIA office prior to pick up day to get on the list.

How can I get mail and packages?

Home mail delivery is not available. UPS, FedEx, and DHL deliver to Waterwood homes.

The U.S. Postal Service delivers mail to postal boxes located in a central community facility. The post office boxes are $40 per year and managed by Palmer Reality. Boxes that are too large for postal lockers are stored inside the Palmer Office. Parcels will also be placed inside the Palmer office if there are no available lockers.

*If you are new to the neighborhood be sure your MAILING address is on all documents, mortgages, insurance policies as well as property address…Most Waterwoodians use both addresses to be safe.