



# PrimeTenant Package

-  **RESIDENT REWARD PROGRAM**
  - Get rewarded just for doing what you already do, paying rent on time! With Piñata's "Love Where You Live" Rewards, every on-time payment earns you points that you can redeem for gift cards to your favorite stores like Amazon, Target, and Best Buy—or even trade in for that Apple gadget or espresso machine you've been eyeing. In your first month alone, you'll earn enough points for a \$30 shopping card. Now that's what we call the PrimeAdvantage.
-  **IDENTITY THEFT PROTECTION**
  - Your credit and financial wellness matter to us. You've worked hard to build them, and we want to help keep them protected. While living in a PPM-managed home, you're covered for up to \$1 million in identity-theft expense reimbursement plus full-service restoration, so if something ever happens, you're never on your own. Even better, this protection extends to up to 10 family members under the same plan. Life can get messy sometimes, but when it does, we make sure you have a plan that keeps you protected.
-  **PEST CONTROL**
  - When the creepy crawlers come out, we make sure they check out, faster than a roach running from the light. With our on-demand pest control service, help is just a photo away. Snap a quick picture of the problem, send it in, and consider those pests officially evicted.
-  **HVAC FILTER REPLACEMENTS**
  - Quarterly, automatic filter deliveries straight to your door. Keeping the HVAC system running smoothly and your air clean year-round.
-  **CREDIT REPORTING**
  - Every on-time rent payment counts! Through Piñata's Credit Engine™, your payments are automatically reported to all three major credit bureaus, helping you build stronger credit and see potential gains of 30–60 points.
-  **RENTERS INSURANCE**
  - Enjoy peace of mind with \$100,000 in liability coverage and \$10,000 in personal property protection included in your package. Simply register to activate it, or, if you prefer, feel free to use your own renters insurance provider. Your protection, your choice.
-  **24/7/365 MAINTENANCE**
  - Let's face it, things break. It's never convenient, and waiting on help is even worse. That's why our maintenance team is available 24/7/365 to handle those "uh-oh" moments fast. Because when something goes wrong, ain't nobody got time for that.
- OPTIONAL ADD-ONS WITH POTENTIAL DISCOUNTS**
  -  **MOVE-IN CONCIERGE**
    - Whether you're new to the area or just looking for the best deals, we understand that every dollar counts. That's why we've partnered with trusted Move-In Concierge providers to help you compare services, set up utilities, and save money from day one.
  -  **SECURITY DEPOSIT ALTERNATIVE**
    - Lighthouse saves tenants an average of over 25% on move-in costs by providing a modern, affordable alternative to large upfront security deposits. This alternative guarantees us the protection we need from potential losses caused by unpaid rent and damages beyond normal wear & tear. Tenants are still responsible for qualifying charges defined in their Rental Agreement, but to make move-out expenses like property damage more manageable, Lighthouse offers interest-free repayment plans & reports on-time payments to help improve credit.