

Helpful Home Information and Updates Made to the Home

Smart Home & Lighting

Kasa App: Controls bathrooms, bedrooms, laundry, living room, kitchen, and garage.

HS210 (3-Way): Laundry, Living Room, Kitchen.

HS200 (Single): All other locations.

myQ App: Controls the Chamberlain garage door and camera located on the garage door remote.

Nest App: Controls the T3016US Thermostat. (Note: Requires a factory reset to switch accounts).

Kitchen & Plumbing

Touch-free Faucets: Powered by a black battery pack under the sink. If water stops, change the batteries (lasts ~6 months). The kitchen faucet light will flash when the battery is low.

Water Softener: Add 3 bags (50 lbs each) of Diamond Crystal Bright & Soft Salt Pellets (Yellow Bag) every 3 months. Refill when the white tray at the bottom of the black tank is visible.

Service: Texas Water Softeners (281-519-0098). Call Daniel if you have any questions or need a walk through on the system.

Filter: Carbon filter needs replacement in September 2029.

HVAC & Air Quality

Air Purifier: Located in the attic. Lamp replacement is due June 13, 2026.

Installer: William (713-575-7506).

Product: DF Active (Serial: 20062328105).

Generator & Exterior

Generac Generator: Performs a self-test every Wednesday at 11 AM. Look for the green light, as long as it's on the generator is good.

Maintenance: Must be done by Canter Power Systems (888-372-3278) to keep the 5-year extended warranty. Next service: June 2026

Sprinklers (Rain Bird App): ESP-TM2 Series with 3 zones.

Service: Texas Best Irrigation (832-841-9721). Recommended winterization in November to prevent pipes from bursting and spring start-up.

Security Cameras: * Back/Sides: eufy Security SoloCam S220 (Solar).

Front: Arlo Pro 2 (Rechargeable batteries).

Garage Floor: Lifetime warranty via Garage Force Katy (832-437-5211).

Utilities & Records

Trash: Best Trash (281-313-2378). Pick-up Wednesday & Saturday (out by 7 AM).

Lawn maintenance being completed by David (832 334 2069)

Water: Inframark 24 Hour Customer Service Line - (832) 467-1599

CustomerService@inframark.com

Emails are responded to during business hours

Katy Office:

2002 W Grand Parkway N – Customer Lobby on north side of building

Katy, TX 77449

Lobby Hours of Operation:

Monday-Friday 8:30am – 5:00pm

Mailbox: #6 on the first row of the mailbox cluster unit by the house.