



TeasWood Community Update

~ June 2025 ~

In this Community News update, we'd like to address two things.....

- Pavillion Reservations
- Teaswood Website(s)

Pavillion Reservations

Since requests to reserve the Pavilion are infrequent (only three of four times in the last two years) and due to some prior confusion with that reservation process, the form used to reserve the Pavilion was removed from the C.I.A. website. After recent interest, we realize there are times when a reservation might be necessary or preferred, so here's how it will be handled moving forward.

- If a TeasWood resident desires to reserve the Pavilion, you can access the form on either the C.I.A. website under News & Events or Device Request form on the RedDog website or mobile app.
- On the RedDog website or mobile app, (a) select Community Information, and then (b) click the link to "Reserve the Pavilion". This will access the digital form you'll need to complete and submit online. When the reservation is made, C.I.A. Services will add the date to the calendar and you can view the noted reservations online. About two days before the event, C.I.A. Services will send a reminder about an upcoming reservation (this is the new part)!

Websites

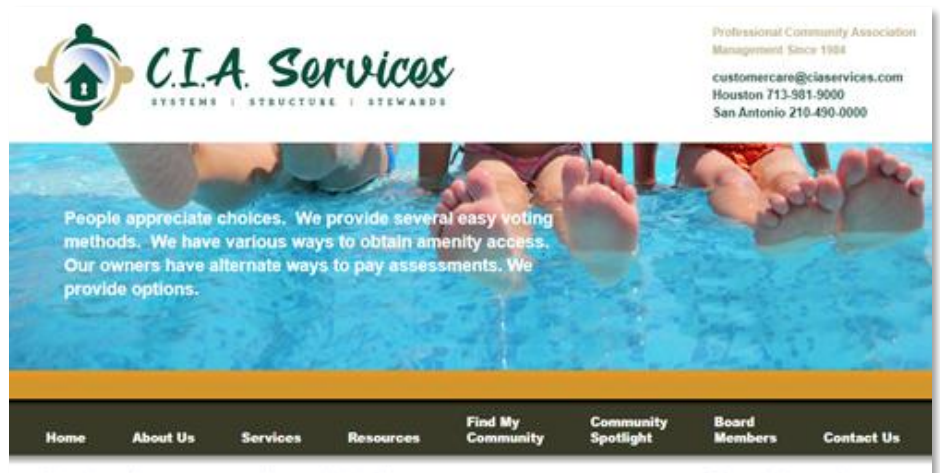
You can access community information on either the C.I.A. Services website at www.ciaservices.com or on myreddog.ciaservices.com, which is the MyRedDog device app.

Both websites are similar in the general information that they provide, with two exceptions – only the MyRedDog website contains the My Property and Association Documents links (see full description of those categories below – page 3). Otherwise, depending on the information you are looking for and/or your comfort or preference, use the website of your preference and the one that serves your needs best.

Following is an outline of the information you can find on both websites.

C.I.A. Services Website


- Visit www.ciaservices.com
- On the menu bar click "Find My Community" and choose Teaswood.
- From there, you can select from the following:



- **Community Information** – Helpful contact information for various city and county resources.
- **Community Documents** – Various Teaswood documents including:
 - Articles of Incorporation, Bylaws, Covenants
 - ACC guidelines
 - ACC forms for new construction or home improvements
 - Community maps
 - Other public documents, including Summary of Key TeasWood Covenants
 - Community Newsletters
 - Various Policies & Procedures, including fine schedule and others.
- **Key Personnel**
 - C.I.A. Services management contact information
 - Board of Directors information and expiring terms
 - TeasWood Committees and committee members
- **News & Events**
 - Pavilion reservations
 - Other key upcoming events
- **Become A Volunteer**
 - Want to become involved in community affairs? On the left column is a listing of all current volunteer positions (not all positions will have current openings, but it's nice to have a list of anyone wanting to volunteer and for what type of position). On the right column are quick links that will take you directly to a description of a specific volunteer position. To express your interest, simply go to the Contact Us tab to submit the online form.
- **Ask * Request * Submit**
 - This page is really just a service reminder from the management company of various things you can contact them about. Most reference the Contact Us page.
- **Pay Assessments**
 - Everything you need to know about paying your annual assessments and online links for making those payments
- **Contact Us**
 - Email for C.I.A. Services or Online Form

C.I.A. Services RedDog Website/Mobile App

- Type myreddog.ciaservices.com from any device
- Click on the 3 bars on the top left corner
- From there, you can select from the following:
 - **My Property**
 - View open invoices, compliance issues, improvement applications, and more
 - **Public Documents**
 - Everything you'd find under the C.I.A. Services website but labeled there as Community Documents

 **MyRedDog**
by C.I.A. Services

Log in to your account
Welcome back!

Login

Password

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Required

[Forgot password](#)

Sign In

Don't have an account? [Sign up](#)

- **Association Documents**
 - Budget Summary - see assessment letter copies and recent assessment breakdown
 - eNote - See a history of various community emails
 - Financial Summary - See monthly financial budgets and spending
 - Meeting Minutes – Annual and Board meeting minutes (ONLY UPDATED THRU AUGUST 2024)
 - Reserve Study – Original and updated Reserve Study. A reserve study is a long-term financial planning tool used by homeowner associations to assess the current and future funding needs for repairs and replacement of shared assets.
- **Community Information** - Helpful contact information for various city and county resources.
- **Key Personnel**
 - C.I.A. Services management contact information
 - Board of Directors information and expiring terms
 - TeasWood Committees and committee members
- **Device Request**
 - Gate Remote & Code request
 - Pavillion reservation request
- **All About Me** – Your contact information. You can easily update your contact information here.
- **C.I.A. Services** – A history and explanation about C.I.A. Services
- **Contact Us** – An online contact form you can use for general requests or questions.

Thank you,

Your TeasWood Community Association Board:

Scott Anderson, Gary Benson, Michael Matheidas, Robert Panter, Steven Schultz

For questions or information about TeasWood or your account, please contact
C.I.A. Services at 713-981-9000. or customercare@ciaservices.com.

This email is being sent for community business. Your privacy is important to us. If you would like to opt-out of these emails or provide a different email address for us to use, please contact customercare@ciaservices.com to let us know. We keep your preferences for meeting announcements and general notices separate (such as community events) so you can choose to get one but not the other.