

Billing date:
04/24/2025

Date due:
05/12/2025

Amount due:
\$60.73

Account information

Customer name: **MARK HEUCHERT**
Invoice number: **316 002 578 059**
Service address: **2334 TWIN ROSE DR
MISSOURI CITY TX 77459-7280**
Reliant account: **23 940 337 - 1**
Referral ID: **LTMX3RS**

Reliant Solar Payback Match 60 plan: **Your current plan is effective through your meter read on or after December 14, 2027.**

Chat online at **reliant.com/contact**
TDD device for hearing impaired: **1-888-467-3542**

713-207-7777 or toll-free **1-866-222-7100**
For outages or emergencies: call CenterPoint Energy at **1-800-332-7143**

Bill summary

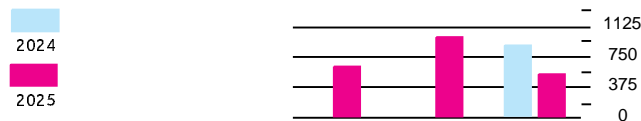
Previous amount due	0.00
Payment	0.00
Balance forward	\$0.00
Billing period: 22 days (03/31/2025 - 04/21/2025)	
Energy Charge 558 kWh @ \$0.092000/kWh	51.34
Solar Grid Credit 871 kWh @ EFL Buyback Rate	-18.04
CenterPoint Energy Delivery Charges:	27.43
Current charges	\$60.73
Amount due:	\$60.73

Pay by 05/12/2025 to avoid the 5% late fee charge
Amount due if after due date: \$60.73

For more information about residential electricity service please visit **powertochoose.com**

Congratulations on choosing Reliant Solar Payback Match. We're glad to have you as a customer.

Electricity usage details



Billing period	FEB	MAR	APR
Electricity used (kWh)	654	1,036	558
Average low temp	50°	51°	65°
Average high temp	68°	72°	82°

*Temp Source: National Weather Service Region: Coastal Texas

Please mail this portion with your payment. Make check payable to: Reliant

Make a CARE donation*
 \$1 \$5 \$10 Other

*Read more about the CARE bill assistance program on the next page

\$

Account number **23 940 337 - 1**
\$60.73 is due on **05/12/2025**

Payment amount

\$

Amount due if after due date: \$60.73

MARK HEUCHERT
2334 TWIN ROSE DR
MISSOURI CITY TX 77459



RELIANT
PO BOX 650475
DALLAS TX 75265-0475



Meter usage

ESI ID: 1008901022901267840117	Billing days	kWh multiplier	Current meter read	Previous meter read	kWh usage
Meter number: 165603669	22	1	31,845 (04/21/2025)	- 31,287 (03/31/2025)	= 558

The average price you paid for electricity service this month (per kWh) = \$0.109

Payment options**Pay by QR code**

Scan to make a payment.

**Pay online**

Visit reliant.com/pay

Pay by phone

Call **713-207-7243** or **1-866-222-7100** to pay by credit card or bank account

Pay by mail

Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



* CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

CENTERPOINT ENERGY UPDATE - The last time CenterPoint Energy changed its rates affecting the Delivery Charges line item on this account was 03/01/2025.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

Some data may have been estimated for missing interval periods as part of calculating your buyback credit. To learn more about how we're estimating your data, please refer to your Electricity Facts Label (EFL).

PUCT-required notice: Involuntary load shedding: If there's a situation where there's not enough electricity supply to meet customer demand (load), the Electric Reliability Council of Texas (ERCOT) may instruct your Transmission and Distribution Service Provider (TDSP) company to implement temporary service interruptions. This is done to help protect the electric grid and is known as **involuntary load shedding**, and it will be conducted based on the TDSP's procedures. For more information and to learn how you can help conserve energy, visit reliant.com/loadshed.

Notice: Certain customers may be eligible to apply for the following designations based on their medical status or the nature of the business:

- **Critical care residential customer:** A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life.
- **Chronic condition residential customer:** A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition.
- **Critical load public safety customer:** A non-residential customer for whom electric service is considered crucial for the protection or maintenance of public safety, including but not limited to hospitals, police stations, fire stations, and critical water and wastewater facilities.
- **Critical load industrial customer:** An industrial customer for whom an interruption or suspension of electric service would create a dangerous or life-threatening condition on the retail customer's premises.

You can apply for the applicable designation, which affords certain protections. Please contact Reliant for more information. Critical care residential customer and chronic condition residential customer designations require an application your physician completes and submits to your Transmission and Distribution Service Provider (TDSP) on your behalf. Critical load public safety customer and critical load industrial customer designations require you to complete an application with your TDSP.



Earn a bill credit with AutoPay

At Reliant, we offer convenient payment options like AutoPay¹ so you can breathe easy knowing your account is paid on time every month.

If you were enrolled in automatic payments with your previous provider, you'll need to reenroll with Reliant. For a limited time, you'll get a one-time **\$5 credit** to your bill when you enroll in AutoPay with us.²

With AutoPay, you can:



Make automatic payments from your checking account or credit card.



Change your payment method at any time.



Never worry about missing a payment.

To sign up for AutoPay, log in to My Reliant using the QR code. If you still need to activate your online account, please visit reliant.com/myaccount.

Scan the QR code to enroll in AutoPay today.



¹ To be eligible for an automatic payment option, your Reliant account must be in good standing and you may not have two or more returned payments during the past 6-month period. If your account is eligible, you will be enrolled on the automatic payment plan of your choice following the next full billing cycle after Reliant processes your request. You will continue to receive a copy of your monthly electricity bill for your records, but once you are set up for automatic payments, your bill will be marked "Do Not Pay." Reliant may terminate your participation under any automatic payment option in the event you provide incorrect, false or fraudulent account information, or if you have more than one returned payment item on your account. Additionally, after your first returned payment item, your automatic payment plan will be temporarily deactivated and may only be reactivated upon your verification of your payment account information. Once you have more than one returned payment, your account may be ineligible for reactivation on automatic payment options for up to 6 months. Your bank account information will be used only for the purposes of setting up your account for automatic monthly payments, and Reliant will keep your account information confidential. You can cancel at any time.

² Bill credit will be applied within two billing cycles. Your account must remain active to receive the bill credit, and the bill credit cannot be redeemed for cash. Any disputes relating to eligibility will be determined solely by Reliant Energy. Reliant may modify or discontinue this program at any time without notice. Available for a limited time.

Reliant is a registered service mark of Reliant Energy Retail Holdings, LLC.

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ESI ID: 1008901022901267840117

Account number: 000023940337



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MISSOURI CITY TX 77459

Service Address: 2334 TWIN ROSE DR
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